

SYSTEMS

Commerce Benefits Group's computer system functions in a UNIX based multiple operating environment. Our claims management employs the use of (ECI) Eldorado Software. Our state-of-the-art system fully integrates administration and claims systems. ECI Health Care Benefit Management software facilitates the management and processing of case management, claims repricing and adjudication, and billing and administration information.

As a standard service, our system generates a management reporting package to support traditional client information needs. This reporting package includes, but is not limited to, Aggregate Analysis Report, Claims Summary (Month/YTD), Large Claims Review, Paid Claims Summary and Monthly Claims Register.

INTERNET ACCESSIBILITY

We enable our clients to access application and critical information via Tarantella software. This software is designed to offer immediate web delivery of any application without rewrites or client installation. Remote users have dial-up access at LAN-like speeds with optimal network performance. User applications are delivered immediately, even over low-bandwidth connections, via Adaptive Internet Protocol (AIP) technology. This innovative technology optimizes connection performance with zero disruption. We maintain information security by establishing centralized control. Specified users gain only limited access to information through our single point of control specifications.

WEB-BASED REPORTING

Web-based reporting is available through Actuate Reporting Systems. Actuate Web capabilities enable users to access reports using an Internet Browser. This innovative architecture provides access to develop reports. Accessibility to reports can be on a "view only" basis or by actually running previously developed reports. This system also allows the end user to adapt, customize and query reports without jeopardizing data, report accuracy or consistency.

SUMMARY

Commerce Benefits Group is dedicated to bringing state-of-the-art information to our clients. After all, a TPA's job is to manage information. The data belongs to the client and our objective is to provide efficient ways to deliver that information.